BERRY DIGITAL SOLUTIONS
WEST LIBERTY, OH
(937)404-1050

TERMS OF AGREEMENT

Thank you for choosing Berry Digital Solutions's drop-off location at the Champaign Economic Partnership. We are proud to partner with CEP to offer you a convenient drop-off and pick-up location to have your devices repaired/serviced. Below is some important information:

- How will I know when my items are ready for pick-up?
  A representative from Berry Digital Solutions will call you when your repairs are complete and your items are ready to be picked up. A time will be set up to meet at CEP to pick-up your items. If your items are not picked up within 30 days of the completion of the repair/service, they will be disposed of.
- How can I pay for my repair/service?
  Payment is due when your items are picked up. You may pay with cash, check (made payable to Berry Digital Solutions), or by credit card.
- What if any of my data is lost?
  Berry Digital Solutions is not responsible for the loss of any data or hardware failure. You should back up your data on your devices BEFORE they are left for repair/service. If your data has not been backed up, you can request that the technician backs up your data. There will be a charge for this service, and the technician will contact you about the fee.
- How will I know how much my repair/service will cost?
  A technician will call you to discuss the work needed to repair your items and the cost will be given at that time.
- How long will the repair/service take?
  Repair/service will vary based on the problem, and whether parts are being ordered. You will be contacted by Berry Digital Solutions if your repair/service will take longer than 1 week.